

CITY OF MINEOLA  
Work Order Tracking Report By Requested Date  
Completed From: 03/01/2019 To: 03/31/2019

Account Number	S T	Customer Name/Address Desc	Work Order Number	Work Order Description	Date/Time Issued	Date/Time Requested	Date/Time Completed	Units	Meter Reading	Read Date	Meter Number	Special Meter ID	Special Meter Id 2
010-0009810-001	A	ST PAUL BAPTIST CHURCH 304 STONE	10949	Street Repairs Requested	02/18/19-13:40	02/18/19-13:40	03/05/19-15:39	1		03/05/19	8358030	10102810	
				Instructions: During the RR crossing shut-down, trucks went through to Stone street and damaged street by church and skate park. Please look at and repair as necessary. Pastor Boyd called in.									
				Field Comment: Put out sand and grass seed. CM									
007-0014100-015	A	WOOTEN DAMIAN JAREL 303 KRAUSE STREET	11004	Street Repairs Requested	02/25/19-13:53	02/25/19-13:53	03/01/19-10:49	1		03/01/19	9955579	10182766	
				Instructions: Repairs pot holes at corner where trucks damaged road during RR repairs.									
				Field Comment: Repaired pot holes. JM									
007-0018081-000	A	TUCK ELAINE 677 BOUNDARY	11146	Street Repairs Requested	03/19/19-07:58	03/19/19-07:58	03/27/19-15:28	1		03/27/19	10902605	13373802	
				Instructions: Clean ditches at intersection of Boundary St & CR 2810 per Mitchell Tuck									
				Field Comment: Cleaned ditches. CM									
009-0002500-000	A	BRUMSEY GEORGE 516 FREEMAN STREET	11153	Street Repairs Requested	03/21/19-08:25	03/21/19-08:25	03/28/19-08:41	1		03/28/19	9281157	12100078	
				Instructions: Culvert & ditches need to be cleaned out									
				Field Comment: Cleaned ditches & culverts. CM									
005-0024010-003	A	LEE EARL J 236 LAKESIDE PLACE	11168	Street Repairs Requested	03/22/19-15:49	03/22/19-15:49	03/28/19-10:18	1		03/28/19	10070668	10167613	
				Instructions: Customer wants the end of road cleaned dirt & leaves									
				Field Comment: Cleaned roadway in front of house. AL									
007-0013500-002	A	ROYAL LOUISE 507 SOUTH STREET	11193	Street Repairs Requested	03/27/19-09:51	03/27/19-09:51	03/28/19-10:19	1		03/28/19	9955570	10204464	
				Instructions: Repair pot hole in front of house by telephone pole									
				Field Comment: Repaired pot hole by telephone pole. AL									
Number of work orders: 6 Units: 6 Completed: 6 Not Completed: 0													

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010-0006600-014	A	THE WATT HOUSE 112 S. JOHNSON	11048	Miscellaneous Instructions: no water at building. please ck Field Comment: Checked meter it was not showing a leak. Meter is all the way on, could be a leak.	03/04/19-10:50	03/04/19-10:50	03/04/19-14:56	1		03/04/19	9574633	12100071	
010-0011900-011	A	GRANT ANNA 500 GOODSON STREET	11053	Miscellaneous Instructions: PLEASE CLEAN OUT DITCHES AND CULVERTS ON GOODSON AND PHILLIPS AT CORNER. THEY ARE STOPPED UP AND CA USING FLOODING. MQ Field Comment: ditches look okay	03/04/19-13:46	03/04/19-13:46	03/28/19-09:43	1		03/28/19	9955502	10201664	
004-0027900-013	A	HILL DEANA M 1013 MIMOSA	11057	Miscellaneous Instructions: had a section of main sewer line back in September. every since customer says she has had standing w ater out in her ditch and she has had a bad odor in her house. she asks if someone can come out and check she would like that water gone Field Comment: no sewer issues, it looks more like a draining problem at the ditch. Talked to customer and explaine d. Also checked sewer main and cleanout and they are both fine.	03/05/19-09:13	03/05/19-09:13	03/05/19-16:36	1		03/05/19	9281051	12098699	
001-0025800-000	A	WISDOM LARRY 512 SYCAMORE	11070	Miscellaneous Instructions: Pick up leaves Field Comment: Picked up leaves. MH	03/08/19-09:55	03/08/19-09:55	03/12/19-16:13	1		03/12/19	9957368	10196666	
006-0014400-001	A	NORMAN TESSIE L 402 PAMELA DR.	11082	Miscellaneous Instructions: Pick up leaves Field Comment: Picked up leaves. MH	03/11/19-10:33	03/11/19-10:33	03/12/19-16:12	1		03/12/19	10070908	10183705	
004-0027900-013	A	HILL DEANA M 1013 MIMOSA	11111	Miscellaneous Instructions: Customer called to complain about the ditch. She said that since our technicians fixed the sewer lin e and dig on the ditch, it is not draining. She said that our man told her we dig too deep Field Comment: put sand and grass seeds	03/13/19-15:45	03/13/19-15:45	03/21/19-09:26	1		03/21/19	9281051	12098699	
007-0014900-000	A	JOHNSON CHAPEL 502 CHURCH STREET	11116	Miscellaneous Instructions: turn meter on, plumber is there to check the leak Field Comment: on	03/14/19-14:40	03/14/19-14:40	03/15/19-09:47	1		03/15/19	9601858	12099896	
006-0004700-002	A	GILBREATH JOSHUA 1604 ROBIN	11130	Miscellaneous Instructions: Pick up leaves Field Comment: Picked up leaves. MM	03/18/19-09:31	03/18/19-09:31	03/19/19-13:18	1		03/19/19	10070996	10187920	
005-0021900-000	A	RHODES CHARLES- BILLIE 132 E. LOOP 564	11132	Miscellaneous Instructions: plumber needs someone to show where the meter is- called rolando Field Comment: off	03/18/19-11:34	03/18/19-11:34	03/19/19-10:13	1		03/19/19	10070655	10186620	
004-0022510-002	A	SPARKMAN TIMOTHY BRANDON 1033 EMILY LANE	11137	Miscellaneous Instructions: turn on sprinkler Field Comment:	03/18/19-13:34	03/18/19-13:34	03/19/19-10:10	1		03/19/19	8398557	10300200	

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006-0014400-001	A	NORMAN TESSIE L 402 PAMELA DR.	11145	Miscellaneous Instructions: Pick up leaves Field Comment: Picked up leaves. MM	03/19/19-07:36	03/19/19-07:36	03/19/19-13:16	1		03/19/19	10070908	10183705	
005-0007900-001	A	BERFIELD RAYMOND 120 NUSS	11158	Miscellaneous Instructions: Pick up leaves Field Comment: Picked up leaves. BH	03/21/19-15:05	03/21/19-15:05	03/25/19-10:38	1		03/25/19	10070776	10185765	
005-0021400-001	A	MOSHER JOHN 116 E. LOOP 564	11160	Miscellaneous Instructions: Pick up leaves Field Comment: Picked up leaves. BH	03/22/19-09:08	03/22/19-09:08	03/25/19-10:37	1		03/25/19	10070613	10396461	
002-0021600-034	A	DEVORE KEVIN 130 WOOD	11165	Miscellaneous Instructions: Pick up leaves Field Comment: Picked up leaves. BH	03/22/19-13:37	03/22/19-13:37	03/25/19-10:38	1		03/25/19	10474140	12155036	
007-0002200-003	A	BULLOCK JOHN E 830 N. GRAHAM	11172	Miscellaneous Instructions: Customer said the water department dig in his property last year because the neighbor had water stuck in his property, but now there is a problem and the water is washing the dirt under his driveway concrete. Field Comment: put asphalt around the culvert	03/25/19-11:06	03/25/19-11:06	03/27/19-09:31	1		03/27/19	9957506	10205313	
005-0013410-002	A	FORSYTH TONY C 210 PAT DR.	11178	Miscellaneous Instructions: Pick up leaves Field Comment: Picked up leaves. BH	03/25/19-15:25	03/25/19-15:25	03/28/19-11:40	1		03/28/19	10070754	10280835	
005-0016900-002	A	CAIN MICHELLE R 120 NANCY	11180	Miscellaneous Instructions: water leaking in meter box. please ck and see if on our side or hers Field Comment: fixed leak on city side	03/26/19-08:36	03/26/19-08:36	03/26/19-14:38	1		03/26/19	10070725	10188642	
002-0015210-002	A	GWALTNEY NITA 723 W. BLAIR	11204	Miscellaneous Instructions: Pick up leaves Field Comment: Picked up leaves. BH	03/27/19-14:33	03/27/19-14:33	03/28/19-11:40	1		03/28/19	9568727	10260429	
Number of work orders: 18			Units: 18	Completed: 18	Not Completed: 0								

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006-0021900-001	A	PFEIFER LAFE R 274 MOLLY LANE	11030	Sewer Back Up Instructions: Plumber is there. Sewer is backing up Field Comment: ran and cleared manhole and sewer cleanout	02/28/19-15:35	02/28/19-15:35	03/01/19-09:44	1		03/01/19	10070848	10396291	
004-0013100-000	A	DONOHUE G. M. 105 CIRCLE DR.	11046	Sewer Back Up Instructions: Field Comment: ran and cleared	03/04/19-09:54	03/04/19-09:54	03/04/19-15:00	1		03/04/19	7877162	10278521	
006-0013800-002	A	SANDIFER JEFF 202 PAMELA DR.	11063	Sewer Back Up Instructions: Called Frankie! Field Comment: ran and cleared sewer cleanout	03/07/19-09:23	03/07/19-09:23	03/07/19-14:26	1		03/07/19	10070992	10184788	
004-0019600-004	A	LASSITER BRENDA 659 INWOOD	11081	Sewer Back Up Instructions: Sewer back up Field Comment: Ran & cleared city main. Called out by dispatch. JC	03/11/19-09:33	03/08/19-20:03	03/08/19-21:22	1		03/08/19	9956893	12100030	
004-0021500-005	A	TOMPkins JACK 500 PEACHTREE DR.	11104	Sewer Back Up Instructions: Plumber called and requested to clear the sewer line on the city side Field Comment: Ran city main & cleared. RO	03/12/19-15:51	03/12/19-15:51	03/12/19-16:45	1		03/12/19	9956950	12094633	
007-0005600-003	A	WOODS THERRELL 1004 N. PACIFIC	11118	Sewer Back Up Instructions: customer called said plumber is there and says she has a problem and its on the city side. She wants someone to meet the plumber so he can show them the problem. Field Comment: fixed 4" service sewer line	03/14/19-15:56	03/14/19-15:56	03/26/19-14:39	1		03/26/19	9957519	10182277	
002-0002300-002	A	DOWDLE JAMES CURTIS 310 W. MC DONALD	11120	Sewer Back Up Instructions: Field Comment: customer does not have a cleanout, ran the main. Customer will contact a plumber.	03/15/19-09:54	03/15/19-09:54	03/15/19-14:49	1		03/15/19	10474283	10920233	
004-0025400-005	A	HARRIS CHUCK 914 MIMOSA	11129	Sewer Back Up Instructions: Field Comment: ran cleanout and cleared it	03/18/19-09:00	03/18/19-09:00	03/19/19-10:17	1		03/19/19	8398552	10299949	
008-0006700-000	A	GREER MATHEW 512 LANDERS	11133	Sewer Back Up Instructions: Field Comment: ran cleanout and unstopped it	03/18/19-12:44	03/18/19-12:44	03/19/19-10:13	1		03/19/19	9590681	12093954	
001-0027500-012	A	HAYES CONNELL 209 SYCAMORE	11136	Sewer Back Up Instructions: please clear out city sewer line - check for blockage Field Comment: ran main no stoppage found	03/18/19-13:02	03/18/19-13:02	03/19/19-10:12	1		03/19/19	9957284	12100470	
007-0005300-001	A	YAGER LESLIE RAY 218 CAGE STREET	11148	Sewer Back Up Instructions: Sewer back up Field Comment: ran and cleared sewer service line	03/19/19-13:58	03/19/19-13:58	03/20/19-15:07	1		03/20/19	9957518	10182036	

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004-0021800-000	A	CARR EDDIE 1018 EMILY LANE	11150	Sewer Back Up Instructions: couple of houses off Emily and the corner of Peachtree have been have SB's Field Comment: looked inside manhole at the intersection of Peachtree and Emily and it was running just fine but we nt ahead and ran the sewer main anyway. Spoke to customer.	03/20/19-14:40	03/20/19-14:40	03/21/19-09:27	1		03/21/19	9956935	12094311	
004-0022500-004	A	SPARKMAN TIMOTHY BRANDON 1033 EMILY LANE	11171	Sewer Back Up Instructions: Sewer back up Field Comment: Ran sewer clean out & cleared stoppage. Called out by dispatch. FZ	03/25/19-10:46	03/24/19-14:31	03/24/19-15:21	1		03/24/19	9956900	12099486	
004-0001800-001	A	MCCORD RODNEY G 729 N. GRAHAM	11170	Sewer Back Up Instructions: call mrs clayton when done 903-262-5821 Field Comment: ran main and cleared it	03/25/19-09:36	03/25/19-09:36	03/25/19-15:14	1		03/25/19	9956793	12091209	
004-0017600-001	A	MOSS CHRISTINE 673 KEVIN DRIVE	11176	Sewer Back Up Instructions: customer said the water technician is already in the area Field Comment: ran cleanout & unstopped it	03/25/19-14:59	03/25/19-14:59	03/26/19-10:39	1		03/26/19	9956881	12097336	
003-0001600-001	A	GODWIN ALLISON 512 N. JOHNSON	11195	Sewer Back Up Instructions: Field Comment: ran city main	03/27/19-10:37	03/27/19-10:37	03/28/19-09:17	1		03/28/19	8592173	10269582	
004-0022900-001	A	WILLIAMS KACIE 1013 EMILY LANE	11200	Sewer Back Up Instructions: SEVERAL PEOPLE ON THIS STREET NEAR HER HAVE BACK UP ALSO. PLEASE RUN ASAP !! THANK U Field Comment: ran main no stoppage found. Customer will call a plumber.	03/27/19-12:40	03/27/19-12:40	03/28/19-09:14	1		03/28/19	9588107	10260587	
001-0001500-002	A	JONES WILFORD 104 STONE	11207	Sewer Back Up Instructions: Sewer back up Field Comment: Ran clean out & cleared. To camera line on 3/28/19. JC	03/28/19-07:44	03/27/19-18:08	03/27/19-19:30	1		03/27/19	9955452	10189855	
006-0013800-002	A	SANDIFER JEFF 202 PAMELA DR.	11225	Sewer Back Up Instructions: Sewer back up Field Comment: Ran sewer service line & cleared. FZ	04/01/19-07:37	03/30/19-08:48	03/30/19-10:00	1		03/30/19	10070992	10184788	
Number of work orders:			19	Units:	19	Completed:	19	Not Completed:	0				